



Rosa's Kreations Client Agreement

This document sets forth the agreement between Rosa's Kreations and ("Customer"). The specific deliverables and services.

Event Schedule

Date: ____/____/____ Location: _____

Setup start time: _____ Event ending time: _____

Customer Responsibilities

Customer will provide access to the venue for two hours before the event start time and two hours after the conclusion of the event to allow Rosa's Kreations to set up and then remove the candy buffet items.

Rosa's Kreations Responsibilities

Rosa's Kreations will provide a selection of candy and desserts for Customer to choose from. We'll work with the Customer to select the items and quantities prior to event.

Rosa's Kreations will provide a personalized design and accompanying decorations to reflect Customer's event theme. Rosa's Kreations will provide all candy and food items, backdrop and décor at the start time specified above.

Props, Furniture and Decorations

All props, backdrops and decorations that Rosa's Kreations provides are rentals for the agreed-upon time, and Rosa's Kreations will remove them at the conclusion of the event.

Terms and Conditions

Pricing will be determined at the time of selection. Selections must be agreed upon no later than three weeks before the event.

Shipping and/or travel costs, if applicable, will be stated before the Customer's confirmation of the purchase.

Customer Initials: _____

Payments and Security Deposit

A 50% deposit is required upon confirmation of the order. Website orders require payment of 50% of the amount upon confirmation of the order. If Customer cancels the order more than 24 hours after confirmation, Rosa's Kreations will retain the deposit or website payment.

Customer must pay the remaining balance in full on the day of setup start time.

Order Cancellation

Customer has 24 hours after placing an order to cancel the order and receive a full refund. After 24 hours Rosa's Kreations will not issue a refund, but Customer's payments will be applied to future events.

Changes to Order

Any changes to food, service or décor items after placing an order, including deletions, will result in additional costs.

Liability

Rosa's Kreations insures its equipment, food items and staff during the event.

Customer is responsible for the safety and reliability of the event venue and its furnishings. Customer is also responsible for any injury, loss or damage to Rosa's Kreations employees or equipment resulting from the conduct of event attendees and of staff not employed by Rosa's Kreations.

Damage and Loss

In the event that equipment provided by Rosa's Kreations is damaged or lost due to the actions of event attendees or of staff not employed by Rosa's Kreations, Customer agrees to pay for all repair or replacement up to the full value of the lost or damaged items, including shipping and handling. Rosa's Kreations equipment covered by this section includes, but is not limited to glassware, linens, furniture and décor.

Damage or loss will be assessed as soon as possible after the conclusion of the event. All visible damage will be photographed onsite whenever possible.

Customer Initials: _____

Rosa's Kreations will provide a documented damage/loss report with costs included within 3 days after the event. Customer must pay for the damage or loss upon receipt of the Rosa's Kreations report.

Agreement Acceptance

To accept this agreement, please sign below and deliver the signed document along with your deposit to:

info@rosaskreations.com

Or:

Rosa's Kreations

1919 W. Coronet Ave Space 142

Anaheim, CA 92801

Accepted by:

Customer signature: _____ Date: ____/____/____

Printed name: _____

Address of Event:

Street address: _____

City, state, zip code: _____

Accepted by: Rosa's Kreations

Signature: _____ Date: ____/____/____

Rosa Gonzalez, Owner